

Swallows Trampoline Club Refund Policy

Please read this policy carefully. This is the Returns and Refund Policy of Swallows Trampoline Club.

Term Fees

Tuition fees for each term are payable in advance on or before the first week of term. These fees are non-refundable and non-transferrable. Notice to leave club must be given in advance, at least half a term prior to leaving club otherwise you will be liable to pay the next term's fees in full.

In exceptional circumstances, and at the discretion of the committee, if a session is cancelled by Swallows Trampoline Club, a refund for that session will be applied as a credit to your next term's fees. Swallows Trampoline Club will not be liable for session cancellations incurred by third parties, or for any reasons classed as Acts of God, or reasons outside the control of Swallows Trampoline Club.

Annual Club membership and British Gymnastic membership must be paid in full each year and are non-refundable.

Late payment of fees will incur an administration fee of £5.

Clothing

Clothing and other accessories purchased from Swallows Trampoline Club may be returned to club for credit against similar items provided the items have not been worn, and in the case of leotards credit will only be given if the labels are still attached.

Trampoline Camps

Payments for Half Term Trampoline Camps or holiday camps must be made in advance to secure a booking on the event. Trampoline Camp fees are non-refundable and non-transferrable.

Trampoline Parties

A non-refundable deposit of 25% of the total cost is payable in advance to secure your booking for a trampoline party. The full remaining amount agreed for the party, dependent on numbers attending and the number of coaches required, is payable by cash on the day of the party.

Competition Entry Fees

Competition entry fees paid are non-refundable after the competition entry deadline stipulated by our Competition Secretary. Swallows Trampoline Club do not receive any refunds of competition entries made to Regional or National governing bodies after our entries are submitted, and cannot therefore be held liable to refund this cost to parents.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

By email: info.swallowstc@gmail.com

Policy Effective Date: 18th July 2018

Version 1.0

Swallows Trampoline Club Committee